

Consultation for Godalming Conservation Area Appraisal (CAA)

Introduction

Waverley Borough Council prepared a draft Conservation Area Appraisal (CAA) for Godalming Town Centre and carried out an associated consultation. This report outlines how the consultation was undertaken, who was involved and how responses were considered.

Consultation Process

The consultation started on Thursday 11 July 2013 for six weeks, ending on Thursday 22 August 2013.

The following methods to inform the public of the consultation included:

- A letter to all residents in the CA
- A leaflet to all businesses in the CA (hand delivered)
- A letter for key stakeholders including:
 - Town Council
 - Surrey County Council
 - Statutory consultees (English Heritage, Natural England and Environment Agency)
 - Amenity Society (the Godalming Trust)
 - Relevant internal Waverley officers
 - Local Councillors

An email was also sent to members of the Steering Group.

A presentation was given to the Chamber of Commerce on 16th July 2013 and the Godalming Business Network was also informed. It placed details of the consultation on LinkedIn.

A poster and hard copy of the draft Godalming Town Centre CAA document was made available at Planning Reception, Council Offices, Godalming (Monday to Thursday 9am – 5pm and Friday 9am – 4pm) and a copy could be viewed online at:

www.waverley.gov.uk/godalmingcaa

282 individuals and organisations were contacted by letter (see Appendix A for full list of those consulted). Whilst the consultation was focussed, it did not preclude other interested parties from responding. In addition to the webpage on the Council website, a press release (Appendix B) was issued to inform the public of the consultation.

A full summary of the consultation responses and the Council's response is attached at Appendix C. The main issues have been identified as a result of this process and where practicable and appropriate, amendments made to the CAA.

A Steering Group consisting of members from Godalming Town Council, the local amenity group, local Councillors, Surrey County Council and the Chamber of Commerce was set up. This group was active in the preparation of the CAA and met regularly to discuss various drafts of the document. In addition a walkabout was conducted and environmental enhancement projects for the management plan were highlighted. This gave participants the opportunity to raise questions, but also to gain feedback on the content.

Respondents were able to comment of the draft Godalming Town Centre CAA online, by email or by letter. Respondents were asked to consider two key questions:-

1. Do you have any comments on the draft Godalming Town Centre Conservation Area Appraisal?
2. Should the draft Godalming Town Centre Conservation Area Appraisal cover any other issues?

Respondents were also given the opportunity to give any additional comments that they thought were relevant to the draft CAA.

Consultation Responses

26 responses were received to the draft document. The main areas raised related to the Management Plan and as a result it has been updated to include additional issues such as litter and fly posting. Recommendations for environmental enhancement to Wiggins Yard, the public realm outside the Red Lion and Station Road were also supported.

A potential new CA just outside Godalming Town Centre on Westbrooke Road will also be examined as a separate piece of work.

Next Steps

The consultation has informed the necessary amendments to the document before submitting through the committee process (Executive and Full Council) for adoption as a material consideration in planning applications and to inform future environmental enhancement works.

Appendix A – Consultees

- Surrey County Council
 - Highways & Parking
 - Landscape.
- Waverley Borough Council
 - Local Ward Councillors
 - Officers from Planning, Environmental Services, Landscape, Community Services, Legal, Finance, CEO, etc.
- All commercial businesses in the CA
- Harris Lamb, Birmingham - Managing agent for Craven House
- Steering Group - Members made up of Surrey County Councillor, Local Councillors, Local Amenity Groups, Chamber of Commerce, Godalming Town Council, Surrey County Council and Waverley BC officers.
- English Heritage - Assistant Inspector of Historic Buildings and Areas, Sussex and Surrey.
- Natural England - Lead Adviser
- Environment Agency - Planning Adviser
- Godalming Trust – Chairman
- Godalming Town Council - Town Clerk
- The Owner/ Occupiers in:
 - Great George Street
 - Angel Court
 - High Street
 - Station Court
 - Oglethorpe Court
 - Harts Yard
 - Queen Street
 - Wharf Street
 - Wiggins Yard
 - Westbrook Road
 - Station Road
 - Station Approach
 - The Coach House
 - Mill Lane
 - Mint Street
 - Church Street
 - Deanery Place
 - Borough Road
 - Moss Lane
 - Lower South Street
 - The Mint
 - Cow Lane
 - Harts Yard

Appendix B

News Release

Issued by Waverley Borough Council

Date: Wednesday July 17

Call For Community To Have Its Say On Godalming's Conservation Area

Waverley is seeking views on the draft conservation area appraisal of Godalming Town Centre.

The town centre is one of 43 conservation areas in the borough and Waverley is keen that it keeps pace with any changes. To do that, views from across the community are needed.

As part of the appraisal on which people can comment, Waverley is considering some improvements that would need to be in keeping with the conservation area. Areas already identified for consideration include:

- Angel Court
- Station Road/Station Approach
- Moss Lane
- Crown Court
- Wiggins Yard
- The Friday Market

The draft Godalming Town Centre Conservation Area Appraisal is open for comment until August 22 and is made up of two parts – one identifies and explains its special character while the other sets out the long term management plan for the area.

Cllr Bryn Morgan, councillor responsible for planning at Waverley Borough Council, said: "Godalming Town Centre is a unique part of Waverley and we are keen that it is maintained and improved in the right way. This needs community input and the Conservation Consultation Appraisal allows people to make comments on what has been put forward but also suggest other issues they feel should be covered.

"It is important that the conservation area is looked at from time to time and the last time Godalming Town Centre was considered was almost 25 years ago. Many things have changed since then and it is important that the heritage is protected and the town centre continues to thrive."

The draft Godalming Town Centre Conservation Appraisal can be viewed online at www.waverley.gov.uk/godalmingCAA where feedback can also be registered. Hardcopies of the appraisal are available in the planning reception of Waverley

Borough Council offices, The Burys Godalming, GU7 1HR and responses can be sent by email to colin.bannon@waverley.gov.uk or by post.

Appendix C

Consultee	Organisation	Section of Document	Comment	Officer Response
Angus Palmer	Godalming Trust	3.4	You have omitted from the list the Church of St Peter and St Paul, the only Grade I listed building in the conservation area. You may feel that this should be included in your list.	Noted – changes made.
Gary Thomas	Business Owner	Section 4 - management plan	<p>A-Boards We're happy for them to be removed entirely as things have got out of hand, the Kings Arms having several outside and the likes of the Red Lion having a shabby 4ft x 4ft piece of wood leaning against a tree ! Either that or they business must have a one consistently coloured board of a particular size and it must reside directly outside the premises in question.</p> <p>Other signage - Signage underneath windows must be removed; one shop has been hijacked by a letting agency which is an on-line organisation.</p> <p>Other concerns - The section outside the Red Lion often resembles some kind of junk yard, their clients have reversed into poles, they have smashed windows boarded up etc.</p> <p>Traffic Calming / Cyclists - The High Street is becoming blighted with cyclists riding firstly in the wrong direction and secondly on the pavement. On several occasions we and clients of ours have nearly been hit when walking out of the Gallery. This must be stopped before somebody or goods are seriously injured/damaged.</p> <p>Fly Posting - Fly posting is becoming a problem and should be addressed; maybe the litter pickers can take anything down they come across. In addition which letting companies are allowing empty premises to be used for this ? Westwood for one ! It should be stopped !</p> <p>Chewing Gum - Chewing gum is all over the High Street, it is unsightly, I know there are problems about timing for cleaning this up but many London Borough's find time to do it. The less that's around will discourage people from adding to the issue.</p>	<p>A boards policy has recently been published by Surrey County Council and Waverley BC is considering whether any additional guidance is required from a Planning perspective. Waverley are in communication with the Disability Forum and are aware of their concerns about street clutter, in particular A boards. Where there are particular concerns these should be raised with Planning Enforcement team for investigation.</p> <p>Noted – this is potentially an enforcement issue and currently under investigation. Residents and businesses should inform the Council where they have concerns relating to inappropriate advertisements.</p> <p>Noted – the Red Lion is an area which is recommended for environmental enhancement.</p> <p>This is a police enforcement issue.</p> <p>Noted that fly posting is an increasing concern. If on Surrey County Council land, SCC can take it down. If on private land, the landowner is responsible, but if there is an advertising issue then contact Waverley BC.</p> <p>Noted – Environmental Services at Waverley should be informed. Additional section on Litter to be included.</p>
Susan Holmes	resident (Wiggins Yard)	Section 4 - management	I'm a resident of Wiggins Yard and see that we are in a Conservation Area of Godalming.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest.

		plan	<p>It would be wonderful if Wiggins Yard could get some attention from the scheme? The cobbled street of Wiggins Yard is in a very bad state of repair.</p> <p>It is becoming a hazard to both cars who use it, and also a 'health safety' issue to walkers using the footpath from the park to town.</p> <p>It looks an 'eye saw' too.</p> <p>A historical group bring visitors to see it. The pot holes and loose cobbles are becoming dangerous. So please can you help with a possible arrangement of repair? The developers have left a bag of cobbles behind the Holistic centre that apparently they took up, to bring in the big lorries for building? They have never been put back? They could be used?? There is a lot of support for the Yard to be bought back to how it was!</p>	Waverley will use this to inform the priority of projects to implement.
Tamsin Burgess	business owner (Wiggins Yard)	Section 4 - management plan	<p>Wiggins Yard - I know there is an application to enhance the area outside the building. It would be really great if this could happen because the surface is quite treacherous, particularly when there's heavy rain and clients get their trainers covered in mud and it's uneven ground which is a hazard. It is also makes our cars very muddy so hope this helps towards pushing this application through.</p>	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Chantel Brandon	resident	Section 4 - management plan	<p>I have had to endure for many years bad lighting and numerous pot holes in Wiggins Yard. I walk the dog every night and if it wasn't for using a torch, it is absolutely pitch black and full of deep pot holes, which are constantly filled with rain water. It would be wonderful to have a resurfaced road with some lighting to guide you from Bridge Street to the Bury's. This would also be ideal for safety issues at night.</p>	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Garry Lambeth	Business owner	Section 4 - management plan	<p>I regularly use Wiggins Yard for both business and as a thoroughfare to get to Bury Fields. Both I and many of my clients, have had numerous conversations over the last few years along the lines of we couldn't believe how both poorly lit the route is and how dangerous the walking surface to be. It has been speculated that this may be because of the historic interest of the cobble stones etc. Whether this is the reason behind the lack of maintenance or not, many of us use also visit Farnham and Guildford both towns with similar historic side roads and alleys that support residential and commercial properties, yet none of us has been able to think of a single one in either town that comes anywhere near the poor state of the surface in Wiggins Yard. I do hope that when you look at this proposal that you do so in a positive manor, in order to up the standard of this thoroughfare and bring it into line with similar routes in our other local towns</p>	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.

			and villages with a similar historic background.	
Jenny Ash	resident	Section 4 - management plan	<p>I would like to put the case for restoration of the cobbled road between Bridge St & Wiggins Yard. 1. Wiggins Yard is in the conservation area .The cobbles are in a very poor state which makes it a trip hazard for anyone going from Bridge St. to the park. The elderly or young mums with pushchairs or toddlers can trip in the very uneven surface. 2.The road is a trip hazard for clients with bad backs going to & from the Holistic Centre. 3.The uneven ,broken surface is challenging for clients with mobility problems getting to & from No. 4 Fieldside cottage.(A care in the community facility) 4. After heavy rain the missing cobbles create large puddled areas that are difficult to negotiate & when icy are dangerous slip hazards. Poor lighting compounds the problem which will be acerbated when the clocks revert to winter time. 5. I have already fallen off my bike & badly grazed my arm on the uneven surface. 6. The raised metal manhole covers have caused a split tyre on my van , which cost over £70 to repair. 7. Wiggins yard cobbled road is I have been told , "Listed" .As such it is on the guided ,historical walks round Godalming.. The fact that this road is in such poor repair yet so close to the Town hall is a poor reflection on the council. 8. I didn't see the road to Wiggins Yard before Mattwell Homes started to build the homes one of which we now live in. I would assume the builder's lorries damaged the cobbled surface .We have approached the builders to ask them to contribute towards making good the damage they caused .Their response is that they would cover the cobbles with Tarmac. This would destroy the character. Fry's yard is an example of this. 9. When I spoke to residents who have lived in Wiggins Yard for up to twenty Years, their response was; Waverly had money put aside to repair the cobbles years ago .There was much talk & many meetings but NOTHING WAS DONE So the cobbled road has just been left to deteriorate & no one can afford to fix it. 10. When the road was dug up to install services for our new homes the cobbles were dug up & not replaced. Some are still in a large bag round the back of the Holistic Centre. 11. Perhaps a solution would be to part tarmac & part cobble the road. This would cut down the cost ,re-cycle the cobbles that still exist & keep some of the character. I think your town council should be commended for retaining Godalming's character. It is a joy to live here & walking is a pleasure due to the fascinating buildings, yards & side streets. We moved from Cranleigh to Godalming for this reason. Also the music In the park & the High St .being</p>	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.

			pedestrianized had a strong influence.	
Jenny Corns	resident	Section 4 - management plan	I would like to suggest wiggins yard as an area in great need of environmental enhancement. It is a popular through route from the park/river to the high street and is often used by pedestrians/cyclists as well as increased car traffic to the 5 new houses and the holistic centre. The road is full of potholes and very difficult to drive over let alone walk/cycle over (and I am a fit 28 year old!) in the winter it will become much worse when the holes are full of water.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Manning, Julie	resident	Section 4 - management plan	I am writing in support of the consideration of restoring the cobbles in Wiggins Yard. This is a housing association property at the very end of Wiggins Yard, where we provide supported accommodation for four vulnerable adults. The poor state of the cobbles at the first part of Wiggins Yard has been of concern to both staff and the residents here for some years now, and I have made enquiries in the past to try and get this rectified – unfortunately, to no avail. The uneven surfaces are a risk to all pedestrians, and more so to those with any mobility issues. It is difficult enough during dry weather, but the problems are compounded during rainy times as we have to negotiate large puddles as well. Three of our residents are especially affected by this, and two of them have asked me to support them in writing to you (they have a learning disability) about their difficulties and views about the cobbles. I shall be sending separate letters from each of them in due course. Another resident is currently in hospital, but I can tell you that the disrepair of the cobbles has contributed to her being nervous of going out to the shops as she is quite frail and could easily fall. She needs someone with her to ensure that she is safe, but this is not always possible. Besides all the health and safety issues, to have the cobbles restored would certainly add to the charms of Godalming town. It would be a great shame not to enhance this feature of Wiggins Yard. I do hope something can be done about this.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Mr R J Cole	resident	Section 4 - management plan	I understand that the council is improving some of the walkways in godalming. I would like to say that wiggins yard needs to be looked at as urgent. The roadway has pot holes and it is quite dangerous to walk along the cobbles as they are very uneven, after work was done by the water board and the (listed) cobbles we not replaced. They are now at the rear of the holistic centre in wiggins yard. I hope that this e-mail will help you to inspect the area soon.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
HOWELL, Alma	Statutory Consultee	whole document	Thank you for consulting us on the draft Godalming Conservation Area Appraisal. We are pleased to see that you have taken on board our previous comments and	Noted.

			included a section on managing change in the conservation area. We consider that the appraisal will be very useful in protecting the special character and appearance of the Godalming Conservation Area and managing future change.	
sue bishop	resident	Section 4 - management plan	Wiggins Yard which is among your proposed sites seems to me to need sorting more than most. Trying to cut through to the Burys one takes one's life in one's hands or rather feet ! There are the most enormous holes and when it rains these are full of water - I would imagine health and safety would have a thing or two to say about this. I am sure it won't be long before someone has an accident. As for the look of it--it is quite sad, I believe it is on the route of the tour round Godalming of places of historical interest I feel quite ashamed that visitors might think this is the standard which we accept. as residents of the town. So I hope you will consider this poor sad, dejected. area for a bit of enhancing	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Gill Johnson	business owner	Section 4 - management plan	I understand that there has been an Proposal to enhance Wiggins Yard in Godalming, and I would like to extend my support to any improvements that could be made. The road surface is poor and not a great welcome to those approaching Godalming Town Centre from the Council car park (often used by visitors on a Saturday). I teach mindfulness courses at the Holistic Centre, and my clients come from as far as Fleet, Camberley and Sandhurst (many are not that familiar with Godalming). As we sometimes finish later in the evening, the lack of lighting and uneven potholed (and in the rain, very puddly!) surface have caused my clients difficulties. I have also had people in wheelchairs who have found the road surface very difficult to negotiate.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
David Atkinson	resident	Section 4 - management plan	see letter dated 14/8 – Wiggins Yard	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Jonathan Fleming	Environment Agency	whole document	see letter - in particular, identified issue of trees, open space and green space in the management plan. Encourage promotion of green and blue spaces including SuDS	The management plan has attempted to address improvements and connectivity to green and blue spaces in the CA, in particular the connection from the High Street to the Philips Memorial Park. SuDS are present in the Burys fields adjacent to the CA however it is perhaps more appropriate to include SuDS more generally in the Core Strategy or pre-app discussions on developments rather than in this document.
Stephens Combes	resident	Section 4 - management plan	see letter dated 13/8 – Wiggins Yard	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.

Vivienne Lacey	business owner	Section 4 - management plan	It has been brought to my attention that there is a Proposal to take a look at some of the areas in Godalming which could do with some enhancement. I therefore felt it important to write to you to express my own problems with Wiggins Yard. On a personal level I find it extremely difficult to walk on this surface. With so much of the original brickwork missing it can be very dangerous and on several occasions I have indeed twisted my foot. When wet its potholes fill up with the water and do not then become visible to the eye which again causes one to wobble and in some cases trip over. The car ride is an adventure too and a slight worry as to what it could be doing to the suspension, tyres, tracking etc. I listen to many clients complaining of the uneven surface some of which refer to Wiggins Yard as a "deathtrap passageway." I am very interested to hear of the decisions that will be made and welcome your news of the outcome.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Elise Godier	business owner	Section 4 - management plan	I regularly walk through Wiggins Yard and find the surface of the road to be in desperate need of repair. In winter also, the severe pot holes flood making it nearly impossible to use on foot. I am also a counsellor at the Holistic Centre and as such drive my car on the surface regularly and again this is not ideal. Many clients also struggle to walk over the surface which I believe to quite dangerous for some. Therefore, I would like to recommend Wiggins Yard as one of the areas of Godalming to be considered for enhancement.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Mrs Patricia Jupe	resident	Section 4 - management plan	see letter dated 18/8 – shop fronts, unoccupied shops, extension to the conservation area or new CA to include more of Westbrook Road.	Shop fronts has been covered in the Management Plan section. Unoccupied shops - the turn over of vacant shops on the High Street happens relatively quickly and does not have a huge affect on the character of the CA. The degree of separation of Westbrooke Road to Godalming Town Centre would not warrant an extension of the CA. Consideration could be given to a new CA for the Westbrooke Road area. More research is required to determine whether this is appropriate given other designations and will be undertaken as a separate piece of work.
John Lister	Natural England	whole document	no comments	
Alison McDermott	business owner	Section 4 - management plan	I am writing to you to express my concern regarding Wiggins Yard the state of the road surface is very poor not only is it difficult to drive over with pot holes it is very dangerous as I work at the Holistic Centre and have many pregnant clients and I worry about them tripping and falling over. I would be very grateful if you would consider re surfacing Wiggins Yard.	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.

Christopher Robinson	Godalming Old Town Residents Association (GOTRA)	whole document	<p>Para 3.1.1. General Character recognises and fairly describes the character of Church Street, a very important part of our area and is supported by Para 3.1.4. items 5 to 13.</p> <p>Para 3.1.2. Sensory. underestimates the noise issue in our area which it describes as “generally peaceful” and in the evening as “relatively tranquil with some activity around the local pubs and restaurants” On a warm Summer’s evening the noise from The Red Lion can often until quite late affect the surrounding area which can then be anything but tranquil! No mention is made of the increasing traffic and consequent traffic noise in Station Road at all hours of the day and often late into the evening.</p> <p>Para 3.2. Historic Development. is a useful background to the development of the Town Centre as we know it today.</p> <p>Para 3.7. Heritage at Risk makes the important point that the public cannot expect the Council and English Heritage alone to ensure that all is well and certainly Godalming Trust for the area generally with support from GOTRA so far as this part of the area is concerned, clearly has an important role to play in this respect.</p> <p>Para 3.8. Open Spaces. draws attention to the value of the Phillips Memorial Park and Memorial Cloister and the vandalism that they have sadly suffered in the recent past. It is not clear what if anything more could be done to minimise such vandalism in the future e.g. the breaking of one of the recently planted trees which will enhance the area if allowed to grow to full size. There is reference to the trees in both Station Road and Station Approach. More needs to be done to keep them under control and provide a safe and dry passage for those pedestrians going to and from the station. At present, rightly or wrongly, it is only my secateurs that maintain a limited measure of control over growth.</p> <p>Para 3.9. Street Scene and Streetscape. Refers to the Red Lion pub “adjacent to the larger expanse of public realm which seems under-utilised”. This area urgently needs a decision as to what its future is. When the High Street improvement scheme was carried out, the area provided the vehicular route to the back of the then Post Office and had posts on each side defining the access and separating it from the pedestrian route to the Station Road crossing to Mill Lane. Over the last year or so the posts have been knocked down by vehicles or actually removed to provide unofficial parking spaces. A useful first step would be to prevent parking within this area. The final sentence states, a small</p>	<p>Noted regarding noise – will be clarified in main report.</p> <p>Agreed – need to continue to work in partnership.</p> <p>Noted.</p> <p>Noted – enhancement scheme for public realm around the Red Lion is suggested in the Management Plan section.</p>

			<p>point, that the CA “is reasonably permeable for pedestrians”, an odd word but the sentence should I have thought also included references to Church Street and perhaps Station Road in this context.</p> <p><u>Part 2 The Management Plan</u> This is all important in the context of the future of the CA.</p> <p>Para 4.1 Managing Change, in referring to the Station Road development, merely says that its impact on the CA was one of the “key considerations” when determining the planning application. Given the existing parking problems in the area it might have been expected that this paragraph would have indicated what car parking provision was being made within the site, whether this was considered sufficient to cope with the expected increase in the number of cars in the area about which we have some doubt and what steps were to be taken to ensure that the present parking problems would not be made worse and desirably improved.</p> <p>Para 4.2. Buildings of Local Merit. The proposed involvement of the Godalming Trust in this exercise is welcomed and we trust that, before publication of this Appraisal, the Trust had been consulted and indicated its willingness to assist in this exercise.</p> <p>Para 4.3 Celebration. Clearly the Godalming Trust has a role to play in respect of these initiatives and, in as much as they represent existing roles of the Trust, this should not be a problem for them.</p> <p>Para 4.4 Enhancement Schemes. These are all sensible suggestions and it is only to be hoped that the resources are there to enable their implementation.</p> <p>4.4.5 Traffic calming and the need for at least one pedestrian crossing is a key issue for this area. It is good news that SCC will shortly be conducting a feasibility study to analyse and potentially remodel Station Road, an action long overdue. Whether a second footpath on Station Approach is feasible remains to be seen: it might not be popular with Mill Lane residents as it would probably mean the introduction of a one way traffic flow. I trust that there will be proper consultation with local residents as well as with the Steering Group (whoever they might be) before any final decisions on the outcome of this proposed study are taken.</p> <p>Para 4.5 Public Realm Enhancements are for the most relatively minor issues but a few call for comment</p> <p>Paras 4.5.3 & 5. See comment at 3.9 above. Clearly there is need for at least one crossing point in Station Road but</p>	<p>Noted – we refer consultee to consultation and officer’s report on our website for this development on Station Road (WA/2011/1981).</p> <p>Noted</p> <p>Noted</p> <p>Noted</p> <p>Noted</p> <p>Noted</p> <p>Noted</p>
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			whether this is the optimum place requires more investigation in the context of proposed SCC feasibility.	
Patrick Haveron	resident	whole document	<p>I'm particularly keen to improve the pedestrian and cycle link between the station, Mill Lane and the High Street, including the area outside the Red Lion pub. The consultation has a few ideas. It highlights the wall between the truncated Mill Lane and Station Road/Borough Road, that's been left orphaned after the ring road was created and the High Street made one way. Working in Mill Lane, I regularly get asked by visitors who have reached this spot – "Which way is the High Street?". Its not obvious the route across, and nor can you see the High Street from this spot. So I would say there is a wall, railings and some trees to be removed. Having run the gauntlet of many speeding College students, there does need to be some sort of traffic calming to help with the crossing. Exiting Mill Lane by car or bike is a blind junction, and needs to be done both slowly (when approaching the junction so as not to meet an oncoming car turning down Mill Lane, and then at speed to not be hit by a car whizzing round the corner from Station Approach. Luckily when most commuters are trying to cross (between 5-7pm) the traffic is generally backed up to the traffic lights, which provides a natural traffic calming. But at other times, its a case of looking, running and crossing fingers. The Red Lion space is underused, and the wall really divides the High Street from linking to the station. Now that the parking free for all has been resolved, this could be a really interesting event space for the town. I'm not sure we are served well by the iron bollards – if they are not uprooted leaving horribly tarmaced potholes, they just seem to get in the way. Some people hold Godalming's street ironwork in high regard. Given it came out of a catalogue in the first place, perhaps we could choose some new ones? So (below) here's a really underused space outside Mistral – an iron fence, bin, 2 bike stands and a bell shaped bollard. What a lot of clutter for very little functionality. Added to that the tendency to position A-Boards nearby, and a huge space is used up. Add a parked van and the high street becomes very constricted. We lived with this for many years, so its just become accepted, but this Appraisal should be considering 'Is it any good? Is it serving a useful purpose? Are we trying to stop parking, or just make it difficult for disabled drivers to reverse into parking spaces between bollards?' 'Why are the bike railings rarely used here?' It will be interesting to see what feedback and action points result from this appraisal. And then how the action points are taken forward – by Waverley,</p>	<p>Noted – useful comments many of which of relevant to specific projects but not appropriate to put into document itself. Instead the comments will be useful when enhancement schemes come forward. e.g. decluttering.</p>

			the Town Council or the CIC Healthcheck programme (whatever happened to that?). Is this a planning document that purely describes the Conservation Area, or can any of the issues be taken forward?	
Miss Nicola Cozens	resident	Section 4 - management plan	<p>This is of a important interest and hopefully will restore the heritage and character of many sites of an extremely popular community Town.</p> <p>I would like to mention Wiggins yard as the council state the cobbles are historic and should have been looked after back in 1995 when money was put aside to have them restored so they would not degrade further. Over the 18yrs since 1995, and I suppose the money has been delegated to other uses, the cobbles have fallen further into disrepair some have fallen into the drains, when they have collapsed due to heavy vehicle use and time degeneration and general wear and tear has taken it toll on the lovely cobbles in the yard, some have naturally loosened and these odd ones have been thrown to the side or taken. At the moment we have a large bag of cobbles in the yard at the back of the holistic Centre, that the utilities company could not put back the main walk through when they dug them up for the new properties utilities, these seem to be going down, so I am assuming that someone is taking them, as yet I have not caught anyone taking them but will keep an eye on them. Godalming is such a perfect place to live and I never want to move from Wiggins yard, I have seen so many people fall over and have had to assist them because of the uneven road, disabled cannot wheel there chairs through, mums find it hard with buggy's, the only advantage are the large puddles for the kids to play in when it rains. people love coming and looking at the lovely building we have in the yard, the stables, the barn, it is a lovely pretty place and is let down by the uneven road. Please look back on record to find the plans for the conservation of the yard back in 1995, it looks lovely, If you do decide on conserving the yard I will be out there keeping it clean from litter and muck and making sure all the other residence and shop office users help, so the council will not have to use resources in the future.</p>	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.
Clare Richards	Business Owner - the Wey Gallery	Section 4 - management plan	Being a local business in Bridge Street I have often walked through Wiggins Yard to the Bury Fields and over the years this has become increasingly tricky. With the newly developed Willow Press Houses I was under the impression that the developers were to repair the cobbles after their numerous deliveries including massive cement, scaffolding and brick lorries demolished the delicate cobble stones and	Noted – Wiggins Yard is an area highlighted as needing environmental improvement. Given the level of interest. Waverley will use this to inform the priority of projects to implement.

			left quite a tricky surface on which to walk. Obviously this is not the case and with the threat of tarmac being used I appeal to Planning office and Waverley Borough Council to include Wiggins Yard in the Conservation Area Improvements.	
Louise Goodfellow	Godalming Town Council	Whole document	I am happy to confirm that Godalming Town Council has no further comments to make on the draft Godalming Town Centre CAA.	